
R 151849Z FEB 08
FM COGARD PSC TOPEKA KS//CSD//
TO AIG 11939
INFO COMDT COGARD WASHINGTON DC//CG-1/CG-102/CG-6//
BT
UNCLAS //N05230//
SUBJ: SCHEDULED DIRECT-ACCESS (DA) DOWNTIME
1. DA WILL NOT BE AVAILABLE FROM 2100 ON 23 FEB 08 TO 1200 ON
24 FEB 08 (CST) (240300Z FEB 08 TO 241600Z FEB 08). THE CONTRACT DATA
CENTER WILL BE PERFORMING INFRASTRUCTURE IMPROVEMENTS DURING
THIS PERIOD.
2. CUSTOMER INQUIRIES MAY BE DIRECTED TO PSC CUSTOMER CARE BRANCH
(CCB) AT 785-339-2200/TOLL FREE 1-866-772-8724, VIA E-MAIL TO
PSC-CUSTOMERCARE(AT)USCG.MIL, OR BY COMPLETING THE WEB FORM AT THE
LINK NOTED BELOW. PHONE SUPPORT HOURS OF OPERATION ARE WEEKDAYS
0700 TO 1600 AND 0730 TO 1600 (CST) ON SCHEDULED WEEKENDS.
FY08 WEEKEND STAFFING SCHEDULE IS AVAILABLE AT
[HTTP://WWW.USCG.MIL/HQ/PSC/CCB/](http://WWW.USCG.MIL/HQ/PSC/CCB/).
BT
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